

STONEGATE PROPERTY MANAGEMENT

Emergency Procedures

Contacting Stonegate Property Management

- During normal business hours (8:30AM-5:00PM, M-F), contact the office at 859-534-0900
- For an after hours emergency, call 859-534-0900 and press #
- If your call is not answered immediately, please leave a voicemail and you will receive a return call in a matter of minutes
- If your issue is not a true emergency, you will be asked to call the office during business hours.



STONEGATE
PROPERTY MANAGEMENT

What Could Be Considered an After Hours Emergency?

- Flooding in Condo Unit or Common Area
- Tornado /Major Wind Damage
- Fire in Condo Unit/Building
- Breach of Security
- Safety Issues, Damage to Property, Etc.
- For other instances (car or parking issues, clogged sink, excessive noise, smoke alarm beeping, etc), please wait until the next business day or call the local Police or Fire Department

Reaching Your Manager 859-534-0900

Andrea Razor - Ext 318
April Ward - Ext 310
Beth Hutton - Ext 312
Brad Kirkpatrick - Ext 302
Erica Stewart - Ext 309
Georgeann Razor - Ext 308
Jessica Burke - Ext 317
Joanie Mangeot - Ext 304
Joey Fay - Ext 301
Kevin Malburg - Ext 307
Natasha Adams - Ext 316
Patrick Miller - Ext 306
Rachel Toole - Ext 315
Stephanie Braun - Ext 303
Stephanie Niemer - Ext 314

Stonegate Property Management
Monday - Friday, 8:30 AM to 5:00 PM
859.534.0900 or info@spmhoa.com